



## Jeff Parmet

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Jeff Parmet is a widely respected IT dispute resolution specialist (as well as a non-practicing attorney and member of the State Bar of California). Jeff serves DisputeSoft clients in the capacity of software failure expert, software intellectual property expert, Internet/E-commerce expert, or computer forensic and electronic discovery expert, depending on the requirements of the particular matter.

Jeff has been involved in resolving more than 300 software disputes, and has served as a computer software expert witness in critical and high-profile cases on numerous occasions. The hallmark of Jeff's practice is independent and objective technical consulting services leading to advice and/or expert witness testimony involving information technology.

With 40 years' experience in the IT field (including 21 with PricewaterhouseCoopers LLP, whose IT-dispute practice he led until his retirement from the firm in 2003), Jeff represents plaintiffs and defendants & software developers and customers alike. He has been designated as a software expert in federal and state court, as well as in arbitrations and mediations. He has served as a court-appointed neutral expert and presented in numerous IT programs for lawyers.

Jeff's 40 years' experience in information technology includes software development and testing, project management, and systems integration. His experience includes the full life-cycle of software development from business requirements definition to functional and technical specifications to system design, development, testing, deployment and licensing. He has worked as a project manager on software development projects both large and small using a variety of software engineering, project management and costing methodologies. He has led implementations and evaluations of many types of software applications such as ERP, HR, accounting, financial management, insurance claims processing and customer care. He has worked extensively with leading HR and ERP software products such as SAP and Oracle, as well as with large custom systems. His industry experience includes retail, financial services, insurance, manufacturing, government, utilities, emergency response and automotive, among others. He has negotiated numerous software licenses, software services, and software maintenance agreements.

Since 1996, he has served as consultant and/or been designated testifying expert on cases involving computer system implementation and service failures. He has also served as an expert on leading trade secret, copyright and patent infringement disputes. He also has extensive experience in e-commerce and serves as a technical adviser to two e-commerce start-up companies.

### EDUCATION

J.D., *cum laude*, San Fernando Valley College of Law; B.A., Cornell University

### PREVIOUS CASES

Waste Management v. SAP  
BearingPoint v. United States  
MedCorp v. Zoll Data Systems  
ConnectU v. Mark Zuckerberg & The Facebook  
InDyne, Inc. v. Abacus Technology Corp.  
Force Protection Industries v. Protected Vehicles  
Certification Trendz v. Zhou, et al.  
Marketing Technology Solutions v. MediZine LLC

Frontline Placement Technologies, Inc. v. CRS, Inc.  
McIntosh v. State Farm  
Apple v. HTC  
The Studer Group LLC v. The Cleveland Clinic  
Foundation  
Geologic Computer Systems, Inc. v. John D. Maclean  
Douglas James Weihnacht v. WestEd