Rick Watts

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Rick Watts is a veteran consultant of the IT industry with over 25 years of experience delivering complex business solutions to clients spanning three continents and sized from private SMBs to the Fortune 100 and Global 500. His consulting career started in the Big Six with Price Waterhouse and has since included two positions as a delivery director with international technology firms. He has had the great fortune to have worked in the twin realms of technical architecture and project management.

Within technology, Rick's experience includes the full life-cycle of software development from business requirements through functional and technical specifications to system design, development, testing, deployment and operations. He has designed the technical, application and solution architectures of more than a dozen systems. Rick has worked extensively with leading software products from Oracle, PeopleSoft, IBM, Microsoft, Cisco and VMware providing back-office functionality such as ERM, financials, accounting, HR, payroll, SRM, inventory control, eGRC, regulatory compliance and document management; front-office functionality such as CRM, business intelligence, risk management, business continuity, call-center and help-desk; and middle-tier services such as cloud orchestration, virtualization, SOA web services, enterprise service bus, BPM/workflow, and databases.

Within project management, Rick has worked as a project manager on small IT projects as well as a program director on large multi-team, multi-national programs, and has employed a variety of project governance methodologies. The projects he has managed have included COTS, custom software, multiple vendors, onshore/offshore staffing models, and leveraged different forms of Agile development methodology. His project experience includes failed software delivery by a vendor, failed SLA's by an outsourcer and failed COTS delivery by 3rd party contractors.

Rick has industry experience in telecommunications, aerospace, fossil and nuclear energy, financial services, media and entertainment including broadcast television, and others. In his career Rick has provided expertise in system performance, program governance, service level agreements, business continuity, KPI and metrics, and virtualization.

At DisputeSoft Rick is a litigation consultant and expert witness that specializes in failed IT implementations, including failed software, architecture and service level delivery.

Rick received his B.A. in Public Administration from Louisiana State University. He received his J.D. from Wake Forest University and is an active member of the Maryland State Bar Association. He is certified as a Project Management Professional (PMP) by the Project Management Institute; Professional Software Engineering Process Master Certification by the IEEE; Certified Business Continuity Architect by RSA Archer; and a certified Enterprise Architect from the Enterprise Architecture Center of Excellence.

Rick is also a licensed Private Investigator for the State of Florida (C 2900564) and provides pro bono services to investigative agencies for developing corporate security programs.

CERTIFICATIONS

Certified Software Development Professional (CSDP), Institute of Electrical and Electronics Engineers Computer Society (IEEE-CS)
Certified Business Continuity Architect, RSA Archer

Certified Enterprise Architect (CEA), Enterprise Architecture Center of Excellence
Project Management Professional (PMP), Project Management Institute
Maryland State Bar

EDUCATION

J.D., Wake Forest University School of Law; B.A., Louisiana State University